

Bio

Brian Twillman

Brian Twillman is the Training Coordinator and Organization Development Specialist for the U. S. Environmental Protection Agency's Office of the Administrator. His primary duties include the development and delivery of annual organizational, leadership, and employee development programs. Major priorities have included the development of a blended learning approach, involving the provision of effective onboarding, coaching, mentoring, and other professional development services, along with skill development courses which have been primarily focused upon the following four areas: individual, team, organizational (includes leadership and management development), and technical. Brian has provided team and meeting facilitation services for a variety of the Agency's organizations and workgroups. In this capacity, Brian has offered consultation, coaching, and guidance to managers and staff at all levels to improve workplace leadership, customer service approaches, teamwork, and collaboration. Brian is the Lead Author of the Agency's Team Leader Resource Guide and has prepared reports and position papers on a number of organizational development and culture improvement topics. He has been featured in magazine articles, including the October 2011 edition of Government Executive magazine.

Prior to coming to EPA, he introduced, developed, and delivered communication and developmental programs (while serving as an external OD consultant) for such organizations as the Pillsbury Company, the United Nations Development Programme, General Electric Information Systems, the U. S. Library of Congress, the U. S. Farm Credit Administration, U. S. National Institutes of Health, and the Bell Atlantic Telephone Company.

Brian's academic background includes a BA from Western Maryland College (now McDaniel College) and an MS in Applied Behavioral Science from the Johns Hopkins University. Brian lives with his wife, Mary, and two teenage children, Maura and Matthew, in Olney, Maryland.